GOVERNMENT OF INDIA
FINANCE
LOK SABHA

UNSTARRED QUESTION NO:2253
ANSWERED ON:28.07.2017
New Taxpayer Service Module
George Shri (Adv.) Joice

Will the Minister of FINANCE be pleased to state:

(a) whether the Government has recently launched a new tax payer service module;

(b) if so, the details thereof;

(c) whether the new e-initiative literally means taxpayer's bridge and will be available in all phones;

(d) if so, the details thereof;
(e) whether the said module is likely to compile various tax tools, dynamic updates, live chat facility and important links to various processes within the Income Tax Department (ITD) in a single module; and

(f) if so, the details thereof?

Answer

(MINISTER OF STATE FOR FINANCE (REVENUE & BANKING)
(SHRI SANTOSH KUMAR GANGWAR)

(a)&(b) Yes, Madam. A new taxpayer services module named "Aayakar Setu" has been launched as a mobile app along with a desktop version on 10.07.2017.

(c)&(d) The new e-initiative literally means "Income-tax Bridge". The bridge is a Metaphor to represent a link that will connect the people with the Income Tax Department. Presently, it is available on Android phones only.

(e)&(f) Yes, Madam. The new tax payer service module will enable the taxpayers to conveniently access a wide range of useful tax services and information. It aggregates various tax tools like tax calculations, tax payment, live chat, dynamic updates and important links to various processes within ITD, in a single module. Taxpayers will also be able to receive regular updates regarding important due dates, forms and notifications on the mobile number registered with the ITD.